

Hollander Interchange Release 75.4

Update

for Powerlink 2 Systems



What's New in this Release?

Hollander Interchange Release 75.4 includes coverage for forty-four 2009 & 2010 vehicles, additional coverage for Front Seats, and a few reference part type name changes. Keep reading for more information about these exciting changes.

Part Type Coverage

Hollander Interchange release 75.4 provides new coverage for model years 2009 and 2010 for the following 48 vehicles:

Contents

| | |
|---|---|
| What's New in this Release? | 1 |
| Installing Hollander Interchange Release 75.4 | 2 |
| Running Verify & Update | 3 |
| Getting Help with Verify & Update | 3 |
| Interchange Actions Requests | 4 |
| Air Bag Warning | 4 |
| Technical Support | 5 |

Audi

2010

- A8
- R8
- TT

BMW

2009

- 328i
- 335i
- Z4

Chrysler

2009

- Sprinter 2500

Ford

2010

- Fusion
- Transit Connect

General Motors

2009

- Chevrolet Trailblazer
- Chevrolet Traverse
- Chevrolet Van (1500|2500|3500)
- GMC Envoy
- GMC Van (1500|2500|3500)
- GMC Yukon XL (1500|2500)
- Pontiac G5

General Motors cont.

2010

- Buick Enclave
- Chevrolet Outlook
- Chevrolet Traverse
- GMC Acadia

Hyundai

2009

- Elantra

2010

- Elantra
- Vera Cruz

Jaguar

2010

- XF
- XK8

Jeep

2009

- Grand Cherokee

Kia

2010

- Forte
- Soul

Mercedes Benz

2009

- SLR

Mercedes Benz cont.

2010

- GLK-Class

Nissan

2010

- Armada
- Maxima
- Pathfinder
- Rogue

Saab

2009

- 9-3
- 9-5

Subaru

2010

- Forester
- Impreza
- Legacy (includes Outback)
- Tribeca

Volkswagen

2010

- Beetle
- Golf
- Jetta

Hollander Interchange Release 75.4

Additional Coverage for Front Seats (PT 202)

We started including additional coverage for Front Seats (PT 202) in the 75.2 release. In the 75.3 release, we added 1,000 new Interchange numbers, and in this release we added 3,300 new Interchange numbers. The Hollander Interchange now includes complete coverage for Front Seats for model years 2000 through 2009, as well as any models updated for 2010.

Reference Part Type Name Changes

The following reference part types have been renamed.

◆ **Interior Mirror (PT 267)** is now **Int Rr View Mirror**

This change more accurately reflects the exact part and its location on the vehicle. Today, you can use this alternate part type to capture rear view mirror inventory. Interchange coverage for this part type will be added in the future.

◆ **Interior Sun Visor (PT 268)** is now **Sun Visor/Shade**

Some car manufacturers provide a shade option in a variety of locations within the car, such as alongside passenger windows, behind the driver or passenger seats, or behind the rear seat. Based on customer requests, we've broadened this part type to give you an appropriate place to inventory these types of alternate parts.

◆ **Wdsh Wiper Arm (PT 626)** is now **Wiper Arm**

Because some models, especially SUV's and vans, have a rear wiper option, we changed the name of this part type so it could be used to inventory both Windshield and Rear Wiper Arms.

Mitsubishi Part Numbers

Mitsubishi will no longer allow us to display their Wheel and Wheel Cover original manufacturer's part numbers to recyclers. This follows the 75.03 announcement that Toyota/Lexus was doing the same, and seems to indicate a growing trend for others to follow a similar restrictive path that Chrysler took about 4 years ago. Interchange still contains both Mitsubishi and Toyota/Lexus/Scion ID numbers you were accustomed to seeing in these two part types. This change affects users of Powerlink, E-Book, QuickView and printed manuals as well as other systems that use the Hollander Interchange. This does not impact our production of part fitment for the Interchange, only what we are allowed to display to our end users.

Install Hollander Interchange Release 75.4

Before you begin, please verify the following installation requirements.

Need Help? See Windows® Help (**Start menu/Help**) for information on checking available drive space and permission levels.

Installation Requirements:

- Hollander Interchange Release 75.3.
- 1.2 GB free space to run the application.
- Windows XP Professional SP2, or Windows 2000 Professional Edition SP4, or Windows Server 2003 SP2.
- 4X CD-ROM drive to install the application.

Installation Method:

How you install Hollander Interchange release 75.4 depends on the type of Powerlink server your business is using. Please use the following table to determine your next steps.

| If you are using a: | Then |
|---------------------------------------|--|
| Powerlink Server or Primary PC | follow the instructions titled, 'To install Hollander Interchange release 75.4 on the Powerlink Server or Primary PC' found on page 3. |
| PowerStation Server | follow the instructions titled, 'To install Hollander Interchange release 75.4 on the PowerStation Server' found on page 3. |

Hollander Interchange Release 75.4

To install Hollander Interchange release 75.4 on the Powerlink Server or Primary PC:

This procedure takes place on the Windows desktop of the Powerlink Server or Primary PC. This procedure can take anywhere between 10 to 30 minutes to complete.

1. Verify that ALL applications that access Powerlink data are closed.
2. **Make sure that ALL users are logged out of Powerlink.**
3. Open the CD tray on the Powerlink 2.0 Server or Primary PC, insert the Hollander Interchange release **75.4 CD** (label side up), and then close the CD tray.

If the installation does not automatically start, select **Start/Run** and enter **D:\Setup.exe** (where D is the letter representing your CD drive) and click **OK**.
4. Click **Next** to continue.
5. Read the License Agreement, select **I accept the terms of the license agreement**, then click **Next**. If you do not accept this License Agreement, the install will terminate.
6. **Several informational dialog boxes will flash on the screen. DO NOT attempt to interrupt the installation process!** Depending on the size of your inventory, this part of the installation can take anywhere from **10 to 30 minutes** to complete.

Once the installation is complete, the **InstallShield Wizard Complete** dialog box displays.
7. Click **Finish**.
8. Remove the CD and store it in a safe place. **DO NOT throw the CD away!**

To install Hollander Interchange release 75.4 on the PowerStation Server:

This procedure takes place on the desktop of the PowerStation server. This procedure can take anywhere between 10 to 30 minutes to complete.

1. Verify that ALL applications that access Powerlink data are closed.
2. Sign-in to the PowerStation server using a **Manager Account**.
3. **Make sure everyone is logged out of Powerlink and there are no open Powerlink sessions.**
 - a. From the **Start** menu, select **Task Manager**.
 - b. Click the **Users** tab.
 - c. Select the user you want to log off of the system, and then click **Logoff**.

Remember, you must be a member of the Administrators in order to logoff a user.
 - d. Repeat step c until all of the users except yourself have been logged off.
 - e. Click on the **Applications** tab within Task Manager and verify that there are no Powerlink sessions open.

If there are, select each session and then click **Logoff**. If the Login to Powerlink dialog is open, click **Cancel**.
 - f. To close the Task Manager, click the **X** in the top right corner of the dialog box
4. Insert the **Hollander Interchange Release 75.4 CD** (label side up) into the DVD/RW drive.
5. From the **Start** menu, NOT the LCD menu, select **Updates**.
6. From **Updates**, select the **Powerlink Interchange Update**.
7. Click **Next** to continue.
8. Read the License Agreement, select **I accept the terms of the license agreement**, then click **Next**. If you do not accept this License Agreement, the install will terminate.
9. **Several informational dialog boxes will flash on the screen. DO NOT attempt to interrupt the installation process!** Depending on the size of your inventory, this part of the installation can take anywhere from **10 to 30 minutes** to complete.

Once the installation is complete, the **InstallShield Wizard Complete** dialog box displays.

Hollander Interchange Release 75.4

10. Click **Finish**.

Remove the CD and store it in a safe place. **DO NOT throw the CD away!**

11. Once the update is complete, we strongly recommend rebooting the PowerStation Server.

Verify the Installation was Successful

From the **Help** menu in Powerlink, select **About Powerlink**. If the installation was successful, the version number displays **75.04**.

Running Verify and Update

As we gather information about new models, we also improve the old Hollander Interchange. When we receive additional information about a part or modify the Hollander Interchange for efficiency, we change the numbers. Your inventory numbers must be converted to correspond with the new numbers. There are two parts to the process.

Verify and Update is IMPORTANT!

Once you have completed the Interchange update, please start the Verify and Update process as soon as possible, as you will not be able to find all of your inventory until the process is complete.

Part I

In Part I, the installation process automatically converts numbers that may be changed without your review.

Part II

In Part II, Verify & Update allows you to update your inventory for those numbers that could not automatically be changed.

Need Help with Verify & Update?

Frequently Asked Questions

It's all online. To get answers to the most frequently asked questions pertaining to the Verify and Update process, you can:

- ◆ Open the **VU_FAQ.pdf** file included on your **Hollander Interchange Release 75.4 Installation CD**, or
- ◆ Visit the Online Training Center at www.training.hollandersolutions.com. From the **Training Home** page, go to the **Links** section and click **Hollander Update Installation Page**. See **Powerlink 2** section.

Online Help

Several help topics are available to assist you with the Verify and Update process. These topics can be found in the **Contents** tab of the **Powerlink Help** system.

Note: To see a detailed description of each of the fields within the dialog box, press **<F1>** from any Powerlink dialog box.

1. From Powerlink, select **Help/Powerlink Help**.
2. On the left side of the window, click the **Contents** tab, and then double-click on the **Verify and Update** book.
3. Click on a topic to view its contents in the larger pane on the right side of the window.

Interchange Action Requests (IARs)

We processed approximately 477 Interchange Action Requests (IARs) for Hollander Interchange release 75.4.

IARs are contributions submitted by our clients to:

- Improve the Hollander Interchange.
- Request new part type coverage.
- Report errors and/or omissions.
- Point out software and/or display issues.

Submitting IARs

IARs can be submitted by phone, fax, or directly through Powerlink. To submit an IAR through Powerlink, click the **Tools** menu and select **Send SARs and IARs**. Complete the form and then click **Submit** to send it to Hollander for review.

Our Goal to You

Our goal is to fax or mail you an acknowledgement within one business day, and a status within five business days of receipt. The status response will tell you:

- If the request has already been incorporated,
- In which release the request will be incorporated,
- If we need to investigate the issue and/or request additional information.

Air Bag Warning

Regarding any and all parts related to the function of the air bag restraint

Original Equipment Manufacturers warn that by installing a used part from another vehicle, or even a new part other than specified by the manufacturer, the Air Bag or Supplemental Inflatable Restraint (SIR) or Supplemental Restraint System (SRS) may not perform as designed. Although parts look alike, they may function differently. Each system is tuned to that particular vehicle. Therefore, the vehicle manufacturers recommend never to use Air Bag or SIR or SRS components from another vehicle and never attempt to repair any Air Bag or SIR or SRS component. Service is intended to be replacement with new parts only.

Technical Support

For “how-to” questions:

- **Online Training Center** - www.training.hollandersolutions.com. From the **Training Home** page, go to the **Links** section and click **Hollander Update Installation Page**. See **Powerlink 2** section.
- **Online Support** - www.support.audatex.us
- **Email** - recyclingsupport@audatex.com